LearningToGo.com

World Encyclopedia
for Palm

Product Manual
Version 1.1

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Chapter 1: Introduction

1.1 Product Features

World Encyclopedia for Palm is a compact database application that gives you over 27,500 facts in 127 information categories on more than 260 countries, territories, and oceans. It features full-color flags and maps. That's a world of information at your fingertips!

World Encyclopedia for Palm features:

- Database of more than 27,000 facts in 127 information categories on more than 260 countries
- Optimized for fast searching; highly compressed information database
- Intuitive search process allows for quick retrieval of country-specific information
- Extremely user-friendly interface, featuring one-tap easy access to most functions
- Allows saving individual data screens to bookmarks
- Features history of up to 20 data screens last accessed
- Full-color maps and flags for individual countries, territories or oceans
- Copy selected word or entire contents of the current data screen to clipboard
- Supports Clipboard function
- Supports color handheld devices
- Supports Palm expansion/memory cards:

> Sony Memory stick
> SD memory card
> CF memory card
> Other VFS compatible device

Other versions:

Other versions of World Encyclopedia are currently under development. For more information, please visit our website at http://www.learningtogo.com.

1.2 Order Instructions

1.2.1   Purchase World Encyclopedia for Palm

To purchase World Encyclopedia for Palm, visit our website at: http://www.learningtogo.com. You will also find other LearningToGo educational products that may interest you or best help you with your needs.

1.2.2   Registration Instructions

The shareware version of World Encyclopedia for Palm allows you to use it for evaluation during a 10-day trial period. To continue use after your trial period has expired, you need to purchase a license key. The license key is based on your HotSync name. When purchasing a license key, please provide the correct HotSync name of your Palm device. Click here to know more about the HotSync name.

When you register, you will get FREE future minor updates, discounted purchases on major upgrades, special offers, and first-priority customer support.

Click here to go to our website to purchase a license key.

After the purchase, please allow up to 48 hours to receive your license key. When you receive the license key, please follow these steps to enter them to your installation of World Encyclopedia for Palm:

1. Launch World Encyclopedia for Palm in your handheld.
2. In the 'Search' screen, bring up the Menu by tapping the Menu button located in the graffiti area or by tapping on the title of the screen.
3. Then tap on 'Options', and then tap on 'Register'.
4. In the next screen, the 'Registration' screen, please verify your Hotsync name.
5. Then enter the license key in the space provided.
6. Tap 'OK' button.

That's all. You can now use World Encyclopedia for Palm without limitations.

TIP: If you encountered difficulties when entering the license key, please don't hesitate to contact our customer support team. You need to provide us the HotSync name as seen in the Registration screen, plus the e-mail address you provided when you purchased the license key, and the hex-value of your HotSync name. To obtain the hex-value, tap on your HotSync name within the Registration screen of World Encyclopedia for Palm.

1.2.3   Enter License Key

To continue using the World Encyclopedia for Palm after the trial version, you have to enter the license key. You will have to purchase a license key that will be sent to you via e-mail. Kindly visit our website for more information: http://www.learningtogo.com.

To enter the license key, tap the menu bar of the software, you should see three (2) main menu items namely: Edit and Options. Choose "Options" and then tap "Registration."   Check the illustration below:

Kindly tap the sub-menu "Registration" to register the license key and continue using World Encyclopedia for Palm.

If you just recently purchased the software, please allow us up to forty-eight (48) hours to send you the license key.

Enter the license key given by our costumer support team diligently.

If you are having problems with the license key generated, please send the hex value of your HotSync Name to our customer support team. To get the hex value, tap the HotSync Name slightly.

1.3 System Requirements

To install and run World Encyclopedia for Palm on your handheld device, you must meet the following minimum requirements:

- **For Windows users**
    - **Desktop PC**
        - Windows 98 or Windows ME or Windows 2000 or Windows XP
        - Pentium class
        - 16MB free hard disk space
        - 32MB of available memory
        - Palm Desktop software for Windows (latest version)
        - HotSync Manager for Windows (latest version)

- **For Mac users**
    - **Apple Macintosh**
        - PowerPC processor
        - Mac OS X (version 10.1.2 or higher)
          Or
          Mac OS 9.x with 12 MB of available memory
        - 16 MB Free hard disk space
        - Palm Desktop software for Mac (latest version)
        - HotSync Manager for Mac (latest version)

- **Palm device**
    - **Palm compatible device**
        - at least Palm OS 3.5.1
        - 4.8MB* of storage RAM
        - 32 KB of dynamic RAM

Memory size requirement depends on the database sizes installed. The shown memory size requirement includes the a default installation for colored handheld devices and the low resolution maps database.
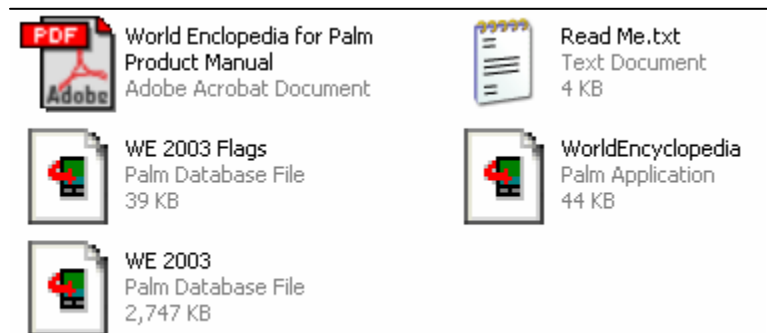
Chapter 2: Installation Instructions

To install World Encyclopedia for Palm, please follow these instructions:

Step 1: Download the encyclopedia from our website. This manual is typically bundled with the encyclopedia in a zip file. In case you haven't downloaded it, click here to go to our download page.

Step 2: If you have downloaded a zip file (.ZIP file for Windows or .SIT file for Mac), extract its contents to a folder. Take note of the folder location, you will need to access the files to install them to your Palm device.
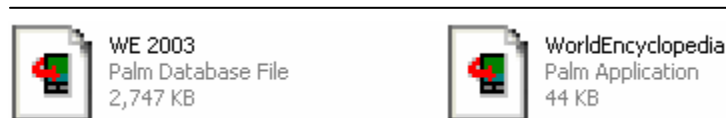
Here's a screenshot of the extracted directory:

World Enclopedia for Palm Product Manual
Adobe Acrobat Document

Read Me.txt
Text Document
4 KB

WE 2003 Flags
Palm Database File
39 KB

WorldEncyclopedia
Palm Application
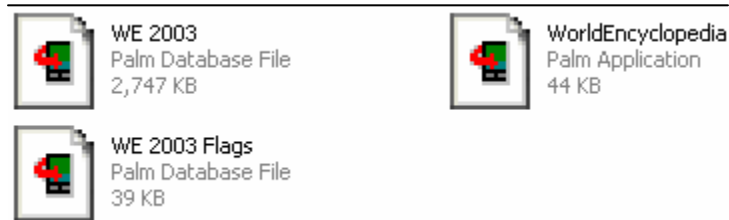44 KB

WE 2003
Palm Database File
2,747 KB

Tip: You will need a zip file extraction software to extract the files. You can obtain any of the popular zip extraction software. For Windows, you can use WinZip from www.winzip.com. For Mac, you can use StuffIT from www.aladdinsys.com.

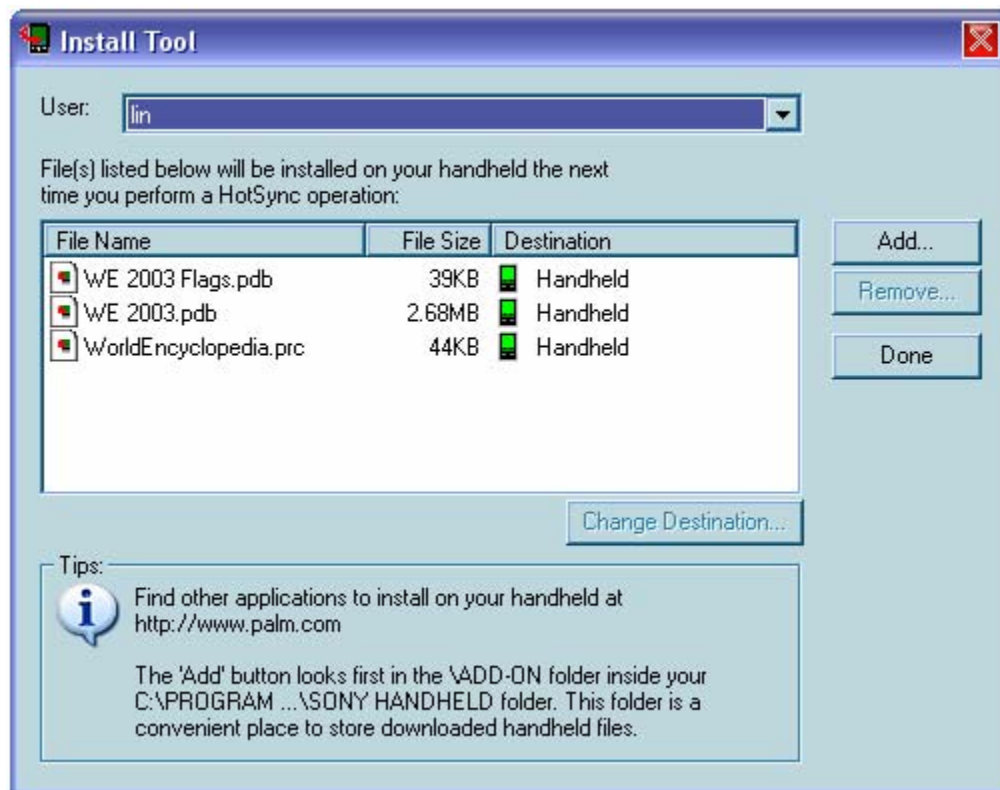**Step 3:** Double-click on the following files to install them to your Palm device:

For black-and-white devices: **WorldEncyclopedia.prc**, and **WE 2003 Info.pdb**

WE 2003
Palm Database File
2,747 KB

WorldEncyclopedia
Palm Application
44 KB

For colored devices: **WorldEncyclopedia.prc**, **WE 2003 Info.pdb** and **WE 2003 LoRes Flags.pdb.** You can also download the optional high resolution maps **WE 2003 HiRes Maps.pdb** from our website. In case you haven't downloaded it, click here to go to our download page.

The Palm Install Tool will flag the files for installation during the next HotSync operation. Here's a screenshot of the Palm Install tool, after you have double-clicked the files:
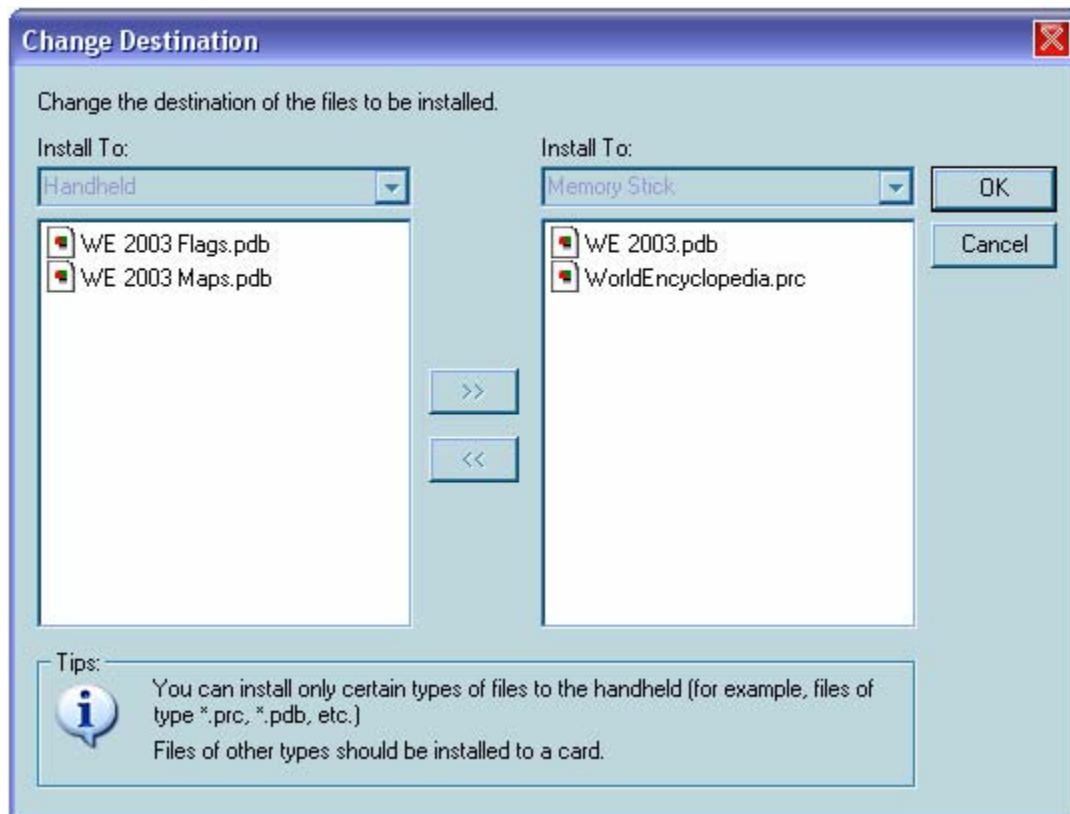

Note: The illustration below shows the Install Tool when you are using a colored devise. Kindly remove the maps databases, if you are using a black and white device.

Optional Step: If you want to install the database in an expansion card, you need to change the destination within the Palm Install Tool. To change the destination, click on the 'Change Destination' button located directly below the list of files.

In the 'Change Destination' screen, select the files you wanted to place in your expansion card. After you have selected them, click on 'OK'. Here's a screenshot of the 'Change Destination' screen:

Tip: An expansion card is a memory storage device that allows you to store files. An expansion card comes in different sizes, from 32MB to 128MB. There are three common types of expansion card: Secure Digital Card (SD Card), CompactFlash Card (CF Card), and Memory Stick (MS). Depending on your device, you may have one of the three types, please refer to your device's manual for more information on the supported expansion card type.

Step 4: Perform the HotSync operation for your device. This step transfers all files to your Palm device or to your selected expansion card. Please be patient with the operation, it may take a while to complete the transfer due to its size. The larger the dictionary size, the longer the HotSync operation will take.
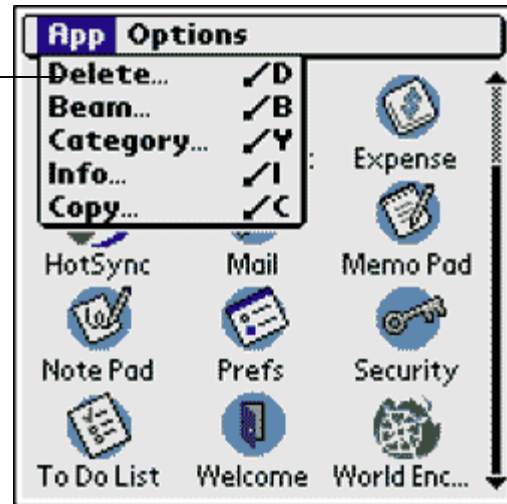
Here's a screenshot of the HotSync screen:

Chapter 3: Uninstalling the software

To uninstall World Encyclopedia for Palm, please follow the instructions below.

First, tap on the menu bar. You should see two (2) main menu items: App and Options. Choose App then tap "Delete".

Second, highlight the application you want to remove then tap "Delete."

You will be asked to confirm the removal of the application.

Tap the desired button.
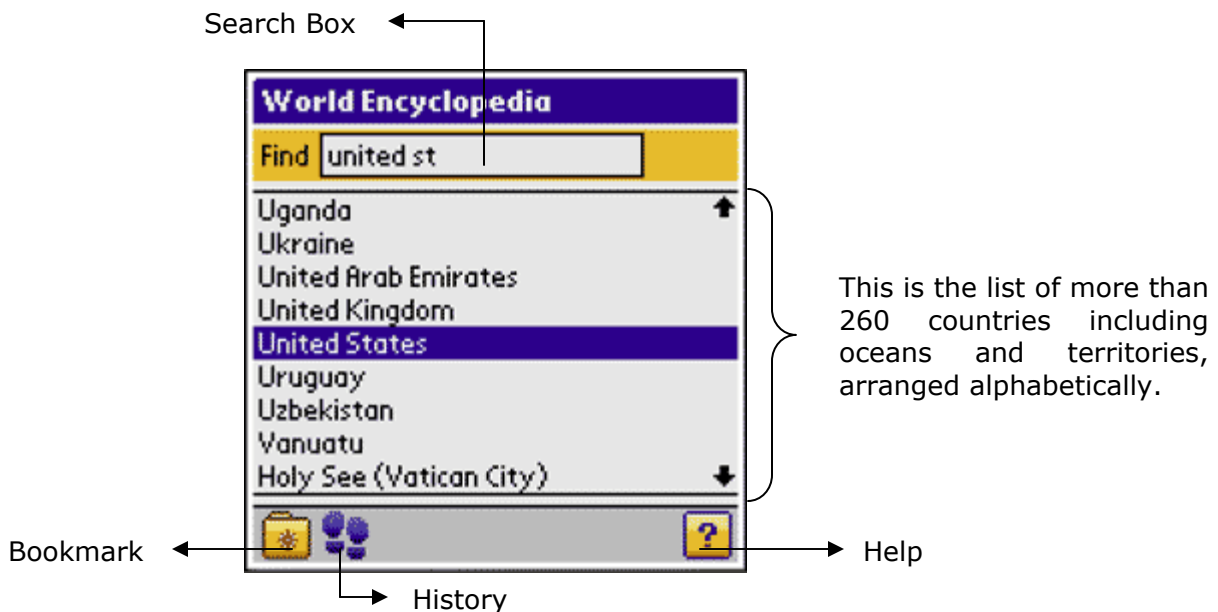
Chapter 4: Main Functionalities

4.1 Search View

You can view the list of countries in the search view, and country categories by clicking on the list. You can scroll through the list with the scroll buttons or use the page-up and page-down hard keys on your handheld*.

Enter country name to search for in the Search box (using Graffiti, the on-screen keyboard, paste from clipboard, or portable keyboard). The list of countries will scroll to the nearest match as you type. Tap a country name in the list to access the categories for that country. Use the Up/Down buttons of your handheld to manually scroll up and down the list page by page.

Bookmark and History features are accessible from the bottom toolbar.

*On Palm OS compatible devices only.

Search Box

World Encyclopedia

Find united st

Uganda
Ukraine
United Arab Emirates
United Kingdom
United States
Uruguay
Uzbekistan
Vanuatu
Holy See (Vatican City)

This is the list of more than 260 countries including oceans and territories, arranged alphabetically.

Bookmark

History

Help

4.2 Category View

Tapping on a country name will allow you to view the list of categories for that country.

This shows the specific categories available in the country tapped.

The categories are organized into information groups to allow you to quickly locate country-specific information. You can expand to view or collapse to hide the list of categories according to your preference. There are a total of 9 category groups. Tap on a category group to display a list of categories under that group.

Tapping one of the main menus will display the sub-menus.

Select a category to display the data screen for that category.

Highlight selected text on the data screen and tap on the Copy icon to copy the selected text to the Clipboard.

Or simply tap on the Copy icon and choose Copy All to copy the entire contents of the data screen to the clipboard.

4.3 Bookmarks Feature

Bookmarks can be accessed from the bottom toolbar. A click on the button pops up a list of previously marked words. A click on the word will jump directly to its definition. Bookmark entries are remembered in between sessions and device resets.

Click on the '**<Mark this>**' or '**<Unmark this>**' to mark or unmark the current word, respectively.

4.4 History Feature

The history feature can be accessed from the bottom toolbar and remembers the last twenty (20) views.

Tap the History (footprints) icon to see a list of the most recently viewed screens. Closing the application or turning handheld off will not automatically erase all entries. Select <Clear all> to manually remove all entries.

Chapter 5: Frequently Asked Questions

- I also have a second PDA my wife uses. Can I use the same license key for this second PDA?

  Answer: The World Encyclopedia for Palm license key is unique to every device. You would have to purchase another one for your wife's handheld.

- I just purchased and downloaded your product and it is asking me to register the product as if it was a trial version.

  Answer: Newly registered users of the World Encyclopedia for Palm will be sent license keys to have unlimited access to the software. Please allow us up to forty-eight hours to process this.

- Does the World Encyclopedia for Palm support memory sticks?

  Answer: Yes, it supports memory cards. Our clients get upgrades for free.

- I see the World Encyclopedia for Palm on Zip file but I have a Mac. Does World Encyclopedia support Mac?

  Answer: Yes.

- What handhelds support World Encyclopedia for Palm?

  Answer: World Encyclopedia supports Palm OS 3.5.1 and above.

- When I double click on the World Encyclopedia files (WorldEncyclopedia.prc, WE 2003.pdb for black-and-white devices, and WorldEncyclopedia.prc, WE 2003.pdb and WE 2003 Flags.pdb for color devices), the computer tells me that it already exists. What's my next step?

  Answer: The next step would be to HotSync your device.

- My registration key doesn't work.

  Answer: The registration key or license key is based on your Hotsync name. Please send us the correct Hotsync name for us to revise your license key.

  To verify the correct HotSync name, please follow these steps:

    - Launch World Encyclopedia for Palm in your palm device.

- Bring up the menu, on the search window.
- Tap on "Options", then "Register".
- On the next window, your HotSync name is labeled "HotSync name".

- I gave you a wrong Hotsync name. How can I correct it?

  Answer: We should be able to affect the changes on your license key as soon as we get more information. Kindly send us the hex value of your Hotsync name and we will correct it from our end.

- I wish to give World Encyclopedia for Palm as a gift but I don't know his Hotsync name.

  Answer: We would gladly transfer the registry to his name. Please ask him his Hotsync name and we will affect the changes.

- I recently purchased the World Encyclopedia for Palm but I don't have the license key yet.

  Answer: Please allow us up to forty-eight hours to process your registration.

  If it has been over forty-eight hours since your purchase, please let us know and we will send you your license key in the soonest possible time.

- My registration ID does not work with my hotsync name.

  Answer: Please send us the HEX value of your HotSync name so that we can generate the proper license key for you.

- I got the promo key for the e-Book but it doesn't work.

  Answer: As stated in the registrations e-mail we sent you, you may avail of our FREE! E-Books at our site:

  > http://www.learningtogo.com

  Click on the desired e-Book. A new page will open, please click on the Promo Download. From there, please fill up the information needed and start downloading the desired e-Book.

- I had purchased World Encyclopedia for Palm, but the downloaded file doesn't include the maps. How do I download the version with the maps?

  Answer: You can download the additional maps database for FREE from our download page. After downloading, make sure to Hotsync your device.

- I purchased World Encyclopedia for Palm today, but I don't know how to claim my FREE eBooks.

  Answer: The instructions on claiming your FREE eBooks is included in the license key e-mail, which will be sent within 48 hours from the date of your purchase.

- I purchased World Encyclopedia for Palm, but the license key "author" does not work.

  Answer: "Author" is not your license key. Your license key will be e-mailed to your within 48 hours from the date of purchase.

- When I tried to purchase World Encyclopedia for Palm from your website, I get the message: 500 Internal Server Error. What happened?

  Answer: This is a temporary server error. Please try again at a later time.

- Where do I download my World Encyclopedia for Palm?

  Answer: You can download World Encyclopedia for Palm thru our link:

  http://www.learningtogo.com/wenc_downloads.php

  The optional map database can be directly downloaded thru our site.

- How long does it take for me to download the files?

  Answer: If you're using a dial-up connection, try downloading during off-peak hours. The downloadable file is 2.8 MB and should take approx. 25 min. on a 56k dial-up connection.

- I waited for several minutes for the file to download. But it suddenly stops.

  Answer: Basing on a 56 k modem, the downloading would take approximately take about 25 minutes. For a faster download, you try downloading during off peak hours in your area.

- When I tried to install, it says I don't have enough memory. Where do I get more memory?

  Answer: Most later generation PDAs supports expansion cards. Standard cards gives you an extra 140mb on your memory while others offer as much as 4 GB of added memory. If your PDA does not support memory cards, please remove other software and files to accommodate the World Encyclopedia for Palm.

- Why can't I sync the World Encyclopedia files onto my palm?

  Answer: The file you downloaded from the Internet comes in Zip Format. You need to extract it first before you could install it to your PDA.

- I am positive I have World Encyclopedia in my Palm but I do not know how to open it.

  Answer: You need both the application file (.prc) and the database file (.pdb) for World Encyclopedia to work. The flag and map databases are optional, and World Encyclopedia will work without them. Please verify that you have the required files installed.

- When syncing World Encyclopedia for Palm, I received this Install Tool Error "Unable to install.... File does not exist.

  Answer: The 'File does not exists' error occurs if you have not properly decompressed the files before installation.

- How do I know the HotSync will install the file in the next synchronization?

  Answer: To confirm that HotSync will install the files in the next synchronization, launch the palm Install tool. To run, go to your Start menu, click on your device's program folder, then click "Install tool". In the program screen, you should see **WorldEncyclopedia.prc** and **WE 2003.pdb** in the list.

Chapter 6: Customer Support

If you need assistance during installation, registration, or when using World Encyclopedia for Palm, please don't hesitate to contact our customer support staff. We can only provide customer support through e-mail.

Please send us a detailed description of the assistance you require and any specific difficulty you have encountered. Send your e-mail to support@learningtogo.com or visit our website at http://www.learningtogo.com.

Glossary

- License Key – refers to the unique key issued to a user who has paid for the registration of his installed software copy. This is needed to run World Encyclopedia for Palm when the trial version expires.

- HotSync Name - refers to the name given by the owner or   name of the HotSync account on the handheld used during HotSync process. This term is only applicable if the user is installing the product to a Palm compatible/Palm powered device.

- HotSync/ActiveSync Operation - refers to the process of synchronizing files from the handheld to the desktop or vice versa. This term is only applicable if the user is installing the product to a Palm compatible/Palm powered device.

- Hex Value – refers to the hex representation of the Hotsync name.